

Corporate Governance Committee

Outstanding Actions

Key: **GREEN** – completed
AMBER – working towards completion
RED – to be completed

Item	Action	Comments	Responsible Officer / Portfolio Holder	Target dates/ rationale for delays	Last Updated	Action Status
Meeting held on 11 December 2025						
6	KPI 16 – ‘Our customers are at the heart of everything we do’ Request for more detailed breakdowns of complaints by department in future performance monitoring reports. To help identify areas needing support and to fairly recognise high-performing teams	Will come forward as part of the annual reporting cycle at June Meeting of the Committee	Paul Stone	For next quarterly report	04/06/26	Completed
11	Zero Carbon update to be placed on work programme for the summer 2026 as in previous years.	Item replaced by updated CDP monitoring as agreed	Julia Marshall		04/06/26	Completed

Item	Action	Comments	Responsible Officer / Portfolio Holder	Target dates/ rationale for delays	Last Updated	Action Status
Meeting held on 22 January 2026						
7	Draft Budget 2026/27 To provide a response outside of the meeting to the following requests:					
	1 – Capital receipts of the sale of assets in the Capital Programme: Cllr Bigby asked why the expected receipt from the sale of the old council office land was not included.	It was noted that a response had been provided in the past on this subject, which would be recirculated to the committee for information. Recirculated to Scrutiny Committee on 11 March 2026.	Paul Stone	-	11/03/26	Completed
	2 – Liability benchmark: comparing the graphs at paragraphs 3.7, 3.9 and 3.10 to those in the 2025/26 budget, Cllr Bigby suggested that the projections had improved and asked for some information as to why.	It was acknowledged that it was complex matter and therefore a full response would be provided outside of the meeting. Distributed to Scrutiny Committee	Paul Stone	-	04/06/26	Completed
	3 – Marlborough Square Project: Cllr Bigby requested clarification on funding figures.	A report will be presented to Cabinet outlining the final costs in the new financial year.	Paul Stone – Anna Crouch from 01/04/26 / Keith Merrie	25/08/26 Cabinet	04/06/26	Completed

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	4 – Costs of refuge collectors sickness rates: Cllr Morris requested further information on the high costs in this area.	It was agreed to provide a more detailed breakdown of costs. Details still be provided to Cllr Morris. Distributed to Scrutiny Committee	Paul Stone	31/3/26	04/06/26	Completed
	5 – Local Plan examination costs: Cllr Morris asked why the cost was more than initially expected.	The Portfolio Holder agreed to request officers to supply a response on the matter. To be provided w/c 16 March 2026	Chris Elston / Keith Merrie	31/3/26	13/3/2026	Completed
Meeting held on 19 March 2026						
6	Marlborough Centre costs: Cabinet's comments that the 'costs had not doubled' were challenged. Members felt that the increase figure provided was inaccurate as did not include contractor costs.	The Portfolio Holder agreed to take another look at the figures and get a response to Cllr Bigby outside of the meeting.	Paul Stone – Anna Crouch from 01/04/26 / Keith Merrie	25/08/26 Cabinet	04/06/26	Completed
6	Free parking in Ashby: As the free parking in Ashby would not commence until July 2026, it was hoped that more publicity would be carried out as people were already parking there thinking it was free.	The Portfolio Holder agreed to investigate the matter. Promotion being undertaken.	Paul Wheatley/Keith Merrie	-	04/06/26	Completed

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7	<p>Landlord Charter: The following information was requested –</p> <ul style="list-style-type: none"> - Do we know how many landlords have signed up? - What percentage did that equate to of all landlords? 	Officers agreed to provide further information outside of the meeting.	Paul Sanders	Email sent to committee on 24/03/26	24/03/26	Completed
7	<p>KPI 16 – ‘Our customers are at the heart of everything we do’: Members asked if the complaints could be broken down to service level.</p>	Noted that further breakdown would be included in the annual report. Officers happy to share the detail with shadow portfolio holder at the next briefing.	Paul Stone	-	26/03/26	Completed
9	<p>Legacy Grant Fund: During discussion, Members questioned if the applications assessment scoring would be published and available publicly.</p>	<p>Officers agreed to investigate further into the process with current grant applications and whether publishing scores is acceptable under GDPR.</p> <p>Unable to publish the full scores due to GDPR regulations and commercial sensitivity.</p>	Paul Stone	-	26/3/26	Completed